## **CERTIFICATE**



Uluslararası Belgelendirme



GCZ BİLİŞİM TEKNOLOJİLERİ SANAYİ VE TİCARET LİMİTED ŞİRKETİ

SULTANÇİFTLİĞİ MAH. KOVUK YUSUF SK. NISA SITES A BLOK NO: 11 A ÇEKMEKÖY/ İSTANBUL

"Customer Satisfaction and Complaints Management System"

(ISO 10002:2018)

It certifies that it is established and implemented, and the audit performed by BEL it confirms that this management system meets the requirements of the following standard.

Certificate Number Certificate Code Certificate Issue Date Certificate Validity Date Certificate Period : A1574612 : GCZ BİLİŞİM : 11.12.2024 : 11.12.2025

: 1 Year

This document is valid for 1 year as long as the system is maintained effectively and surveillance audits are carried out on time.

Although BEL demonstrates due diligence and competence in conducting the audit, it accepts responsibility, including in the most probable This document is owned by BEL and must be returned upon request.









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## BELCERT ULUSLARARASI BELGELENDİRME ŞİRKETİ

Hürriyet Bulvarı, No:45, Türkseven Apt, K:1-D:7, Yakuplu, Beylikdüzü / İstanbul Telefon: 0212 438 04 76 - E-mail: info@belcert.com

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